**Exchanges and Returns**

100% Satisfaction Guaranteed. Phone authorization required on all returns/exchanges.

**DVDs & Videos:** If you are not completely satisfied with a DVD or videotape, return the item in salable condition within 15 days of receipt and we will exchange it for a product of equal or lesser value. (One-time exchange only.)

**Books:** If you are not completely satisfied with any book, simply return the item in salable condition within 15 days of receipt. A refund or exchange for a product of equal or lesser value will be honored.

**Software & Music:** Unopened software or music may be returned within 15 days of receipt. A refund or exchange for a product of equal or lesser value will be honored.

Note: To exchange or return merchandise, please include a copy of the invoice, wrap merchandise securely, and return via insured parcel post. In order to improve our service, we would appreciate knowing the reason for the return. We will make every effort to speed your exchange or return.

No exchanges/returns on international orders (except Canada).

**Send return items to:** Championship Productions, Inc., Returns Department, 2730 Graham St., Ames, IA 50010

Products Not Listed
The catalog does not include all of our items. Call or check our website for more information on products not listed.

**DVD Compatibility**
For more information, please go to www.ChampionshipProductions.com.

**About Us**
Every person at Championship Productions is directly tied to carrying out our mission, which is: helping individuals and teams achieve success and realize their fullest potential. We carry out this mission by producing high quality, instructional products featuring renowned professionals in every sport and by providing the best customer service in the industry. The foundation of our mission is built on teamwork, personal improvement, a positive attitude, and a commitment to excellence.

Championship Books was founded in 1976 by Bill Bergan, the two-time NCAA Championship-winning head Track & Field and Cross Country coach at Iowa State University in Ames, Iowa (retired in '96). Today, Championship Productions is headquartered in an entrepreneurial business park in Ames, Iowa and houses a staff of over 30 people in its 12,000 square foot office facilities. As Championship Productions sits almost perfectly situated in the center of North America, every order that is shipped is received in a timely fashion.

We are fortunate to work with an extremely dedicated staff of compassionate and knowledgeable people. We have over 100 years of coaching and marketing expertise in our offices to help us know what to recommend and how to best "put the word out" about our latest new releases. Our customer service staff has over 50 years of experience with us, and our video production staff has unprecedented longevity in the instructional video business.

As we look ahead to the next 30 years in the coaching and teaching profession, we want to say thank you to the most important ingredient to our continued growth and success — you, our loyal customers! Thank you and as always, best wishes to you in the season ahead!

The Championship Productions Team
Ames Community Development Park
2730 Graham Street
1.800.873.2730 (Toll Free)
1.515.232.3887 (International)
Ames, IA 50010
info@ChampionshipProductions.com
Please contact us if you have any questions.

**Office Hours**
- Eastern: 8:30 am – 6:00 pm
- Central: 7:30 am – 5:00 pm
- Mountain: 6:30 am – 4:00 pm
- Pacific: 5:30 am – 3:00 pm

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**INTERNET ORDER FORM**

<table>
<thead>
<tr>
<th>Item #</th>
<th>Qty</th>
<th>Title of Product</th>
<th>Unit Price</th>
<th>Total Price</th>
</tr>
</thead>
</table>

- **Receipt:**
  - Make checks/money orders payable to Championship Productions.
  - We accept checks, money orders, AmEx, MC, Visa, and Discover.

- **Payment Method:**
  - We accept checks, money orders, PayPal, AmEx, MC, Visa, and Discover.
  - Make checks/money orders payable to Championship Productions.
  - Returned checks constitute an additional $25 charge.

- **International Customers:**
  - International/Canadian orders are payable in U.S. funds only.

- **Sales Tax:**
  - Iowa residents (7%) and SD residents (6%).

- **Digital Copies:**
  - Get it now and pay NO shipping or handling fees.

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**CHAMPIONSHIP ORDERING INFORMATION**

2730 Graham Street, Ames, IA 50010 800.873.2730 ChampionshipProductions.com

**THE BEST SHIPPING SERVICE & RATES IN THE INDUSTRY!**

<table>
<thead>
<tr>
<th>Order Amount</th>
<th>STANDARD DELIVERY 4-8 Business Days</th>
<th>EXPEDITED DELIVERY 2-4 Business Days</th>
<th>OVERNIGHT AIR DELIVERY Next Business Day</th>
<th>AK / HI DELIVERY* 7-14 Business Day Delivery</th>
<th>CANADA* 7-14 Business Day Delivery</th>
</tr>
</thead>
</table>

*Requires physical street address. (No PO Boxes.)

Standard Delivery: In stock merchandise will normally arrive in 4-8 business days after the order is received. Orders placed after 3:00 PM (CST) on Friday will ship the next business day.

 Expedited Delivery: Championship will expedite your order to be delivered within 2-3 business days after your order is received. Orders placed after 3:00 PM (CST) on Friday will ship the next business day.

**Overnight Air Delivery:** Year-in-skill orders placed before 1:00 PM CST (Mon-Fri) will be delivered the next business day. Saturday delivery may incur an additional charge - please contact us at 1-800-873-2730.

**International Orders (Outside of USA and Canada):** Once you have entered your complete shipping address, your shipping charges will be displayed.

APD: Expedited Express Delivery is required. (APD - Boxes acceptable.)

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**Expedited Delivery:**

- In-stock merchandise will normally arrive in 4-8 business days after the order is received.
- Expedited Delivery: Championship will expedite your order to be delivered within 2-3 business days after your order is received.
- Orders placed after 3:00 PM (CST) on Friday will ship the next business day.

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**CHAMPIONSHIP ORDERING INFORMATION**

2730 Graham Street, Ames, IA 50010 800.873.2730 ChampionshipProductions.com

**FOUR EASY WAYS TO ORDER!**

- **Online:** www.ChampionshipProductions.com
- **Fax:** (515) 232-3739
- **Phone:** (800) 873-2730 or (515) 232-3687
  - CST 7:30 a.m. to 5:00 p.m.
- **Mail:**
  - 2730 Graham St, Ames, IA 50010
  - Include Payment with Order

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**Payment Method**
We accept checks, money orders, PayPal, AmEx, MC, Visa, and Discover. Make checks/money orders payable to Championship Productions. Returned checks constitute an additional $25 charge.

**School Purchase Orders**
Purchase Orders (PO) require an authorized signature and may be faxed or mailed.

**International Customers**
International/Canadian orders are payable in U.S. funds only.

**Sales Tax**
Iowa residents (7%) and SD residents (6%).

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**Graduate Credit for Coaches**
Choose from 9 different coaching courses!

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**Digital Copies**
Get it now and pay NO shipping or handling fees.